Senior Corps Update July 2000 Edition





An update of activities and information published by the National Senior Service Corps for the Senior Corps network and interested National Service colleagues

The National Senior Service Corps is part of the Corporation for National Service's network of programs which also includes AmeriCorps and Learn and Serve America

National Senior Service Corps Tom Endres, Director



National Senior Service Corps Conference 2000 -A Message from Tom Endres

It is my hope that everyone returned to the office from Orlando's National Training Conference with new energy, new ideas and optimism,

and an even stronger understanding of how Senior Service and Senior Leadership are critical elements in getting things done for an aging America. Now, more than ever, and by working together, America's 55+ population will remain and will expand as a key force for leadership, positive change, and tangible outcomes in communities.

More than once, I was asked the inevitable question ... "How did the Senior Corps' Conference 2000 compare to the first National Senior Service Corps Conference in 1996?" Here are my observations:

- We have grown. As a network and a group, we have grown in the four years between the 1996 inaugural conference and the encore event in Orlando. More projects, more volunteers, more partners. This year, we hosted more than 1,750 participants, including project directors, professional trainers, and other colleagues. Conference 2000 offered more than 140 individual workshops and networking sessions over the two days to meet our ambitious goals.
- We have successfully evolved our programming toward outcomes in the community while continuing to value our more than half a million senior volunteers. In 1996, Programming for Impact was a new approach for most Senior Corps projects. We were at the beginning of a journey, making the first steps to demonstrate that Senior Corps volunteers make measurable differences in the communities they serve. We were learning about the five elements of Programming for Impact and new concepts. This year, in 2000, it was clear that, for the most part,

Conference 2000 Goals:

To provide Project Directors with the information and skills they need to:

- Be dynamic, effective and efficient managers and leaders, embracing new roles in a changing world;
- Be good stewards of federal funds, ensuring a high return in value for increased public investments in Senior Corps;
- Assure a high quality experience for the volunteers of today and tomorrow;
- Use the principles of Programming for Impact to address priority community needs and comply with requirements for accountability;
- Improve management and communications through better use of technology; and
- Expand, diversify and maximize resources.

the basics are now integrated into our Senior Corps network. I was impressed with the increased sophistication around community needs assessment, setting up data collection tools, and reporting. This hard work allowed us to submit solid results in our very first Government Performance and Results Act Performance Report to Congress in early 2000. It demonstrates how far we have come in four short years, and how much potential we have for the future.

- We are incorporating technology into our daily work at a rapid pace. In 1996, we offered a number of high caliber technology workshops and networking sessions that just preceded the huge "dot com" revolution, the power of the Internet, and powerful new software tools. In 2000, we focused on delivering the kind of nuts and bolts technology sessions that Senior Corps project directors told us were needed hands on, interactive, Internet focused, and practical. We will all remember the Technology Lab, and the lessons learned will prepare us to better harness the promise of technology as a tool in our workplaces and our lives.
- We have much to learn from one another. I am constantly reminded of the ways in which Senior Corps projects share information, tips and ideas, and success stories that are both practical and inspirational. The conference provided a needed opportunity for such give and take to transpire, and I hope that the contacts made during the conference will continue to thrive among local projects into the future.

An event of this magnitude requires many skilled planners and advisors. In particular, I extend special appreciation to:

- RSVP volunteers from local projects in Orlando and surrounding counties, as well as the business partners who supported their participation.
- Senior Corps project directors, who invested such time and energy and dedication in their own learning.
- The Conference 2000 Panning Committee, whom were there from the early planning stages and continued to provide hard work, input, ideas and elbow-grease during the conference.
- Corporation for National Service staff from the State Offices, Service Centers, and throughout the Corporation who worked with the Senior Corps Headquarters staff to assure a high quality experience for all attendees.
- The Senior Corps Conference Team, led by Tess Scannell, Angela Roberts, and Jennifer Dean.

Hats off to each and every one who invested in a very successful conference.

Opening Plenary Message Looks to the Future -- In the Opening Plenary's Keynote Address, Marc Freedman, President, Civic Ventures and author of the book Prime Time: How Baby Boomers will Revolutionize Retirement and Transform America, joined by panelists, Dr. Thea Glass of the Volunteers in Medicine Clinic and Dr. Brenda Eheart, founder of Hope for the Children, gave examples of how older adults make an impact on society in surprising and inspiring ways. The panel described how a new generation of older Americans will bring about this transformation.

This spirit of commitment and service was demonstrated through the premiere of a new Senior Corps video that showed examples of how Foster Grandparents, Senior Companions, and RSVP volunteers are delivering vital services to their communities.

Excerpts from *Prime Time* by Marc Freedman...

"There is one thing everybody seems to agree on: the boomers will not accept the old notions of later life and retirement – they will refuse to remove themselves, go away, or put up with being 'taken out of use or circulation,' to quote three of the dictionary's current definitions of retirement..."

"...the opportunities present in the aging of America help counterbalance all the gloom and doom about changing demographics, and address the need to invent new ways to realize the many encouraging possibilities in the longevity revolution."

"The first step to unleashing the vast potential present in America's aging population is to understand better why this appealing, common-sense, win-win opportunity isn't already happening on a massive scale..."

"Organizing for Women's Health" Luncheon Plenary — Conference participants heard about health care issues across geographic, ethnic and religious boundaries to ensure that all women benefit from a new

postmenopausal health education campaign, *The Partnership for Long-Term Health for Women*. A variety of new educational resources, including brochures for women and their doctors; health, aging, and grassroots seminars; a website and a toll-free number that provide tools for women incorporating preventative health actions in their lives, were discussed and examples provided. The luncheon was sponsored by the **Lilly Centre for Women's Health** and featured Amy Niles, Executive Director, National Women's Health Resource Center; Dale Mintz, National Director of Women's Health, Hadassah, Ritchie M. Tindall, Global Constituency Relations Manager, Office of Special Populations, Eli Lilly and Company.

Celebration Dinner – Conference 2000 hosted a Celebration Dinner as the Closing Plenary. Corporation for National Service CEO Harris Wofford and Senior Corps Director Tom Endres hosted tributes and celebrated the anniversaries and accomplishments of the Senior Corps Programs. The backdrop during the dinner was a video presentation, Leading the Way, produced by Project Director Arledia Bennett of Lafayette County FGP in Oxford, Mississippi and David Thweatt of the North Mississippi Regional Center. The video featured pictorial highlights of Foster Grandparents, Senior Companions and RSVP volunteers, using photographs submitted by Senior Corps project directors nationwide. Sargent Shriver, creator of the Foster Grandparent Program; Dr. John Brademas, an instrumental voice

Happy 35th Anniversary to the Foster Grandparent Program!

Happy (nearly) 30th Anniversary to the RSVP Program!

Happy 25th Anniversary to the Senior Companion Program!

in the passage of the 1969 Amendments to the Older American's Act, which created RSVP; and Senator Orin Hatch, a stalwart supporter of the Senior Companion Program throughout its 25 years sent tributes to the Senior Corp Programs, as did Second Lady Tipper Gore.

Following the tributes, Senator Wofford, Tom Endres, and the three Presidents of the National Associations of Project Directors participated in a cake-cutting ceremony and a toast to the Programs, the project directors, and the volunteers.

John Powers, author, playwright and motivational speaker, then delivered the Closing Plenary Address, *How to keep the promises you make to yourself*. Mr. Powers is the playwright and co-producer of the Broadway musical, *Do Black Patent Leather Shoes Really Reflect Up?*" as well as four books.

What do Project Directors say about Conference 2000? – According to preliminary results from nearly 600 "Overall Conference Evaluation Forms" received thus, project directors gave Conference 2000 high

In response to the question,

"Overall, how well did the conference meet your professional needs?"
77 percent of respondents said that all or most of their professional needs were met.

marks. The conference met its goals and delivered high quality training opportunities.

While high quality training, delivered through workshops and networking sessions, is the fulcrum of a successful conference, there are a host of other factors that influence the perceptions and experiences of the participants. Some of these include: the extent to which attendees received timely pre-conference information and answers to questions, were welcomed as guests and colleagues at the conference, attended sessions in a setting that encouraged learning and comfort, and had opportunities to share information informally.

Senior Corps conference 2000 asked participants to assess all of these dimensions. Here are the preliminary results:

Pre-Conference Materials and Information:

Question		Response	
1.	How timely were the	A total of 74.7% responded that timeliness was very good to	
	invitational materials?	excellent. 36.2% said "very good" while 38.5% said "excellent"	
2.	2. How clear were the pre- A total of 66.1% gave clarity very good to excellent. 33.9% said		
	conference materials?	"very good" and 32.2% said "excellent"	

Organization and Customer Service During the Conference:

Question		Response	
3.	How would you rate the	85.8% responded that organization of logistics were very good to	
	organization of conference	excellent. 39.8% said "very good" and 46% said "excellent"	
	onsite logistics?		
4.	How would you rate	87.3% rated the customer service as very good to excellent. 34.5%	
	customer service provided	answered as "very good" and 52.8% responded that the customer	
	by Corporation staff?	service was "excellent"	

Sharing Ideas and Workshop/Networking Session Choices

Question		Response	
5.	How would you rate the opportunities for sharing	79.9% said that opportunities to share ideas were very good to excellent. 41.6% answered "very good" and 38.3% responded with	
	ideas with others?	"excellent"	
6.	How would you rate the adequacy of the sessions offered?	87.9 responded that the adequacy of offerings was very good to excellent. 42.1% answered "very good" and 45.8% said "excellent"	

Conference Hotel

Question	Response	
7. How would you rate the	85.1% said that the sleeping rooms were very good to excellent.	
sleeping rooms?	29.2% said "very good" while 55.9% said "excellent"	
8. How about the meeting	88.6% rated the meeting space as very good to excellent, with	
space?	32.1% answering "good" and 56.5% answering "excellent"	
9. How was the food provided	68.7% said the food was very good to excellent. The cost of food	
by the hotel?	in the hotel restaurant was cited most frequently as a limitation.	
10. How was the beverage	74.4 percent said that beverage service was very good to excellent.	
service provided by the		
hotel?		

Conference and Session Evaluation Forms... **Effective Managers Using Technology** "Great opportunity to step back and consider what I'm "Maximize Your Time" doing in new ways." "I loved the gave me new insight as computer lab to solving some and the everyday problems in availability of our office... Some help from staff nuisances that I just "I liked the networking, if needed." thought I had to put up understanding that many with just may have issues I face are normal, some solutions." "The Technology and brainstorming to Tools workshop gave make the program as good as possible." me the know-how to finally have and The computer complete the correct workshop was a real forms." plus!" **Resources and Financial Stewardship** "The grants management "Seminar on and budgeting really fundraising—practical helped ... the binder for ideas we can actually "I received many tangible Grants Management is ideas (practical handouts) use." what we needed" which I can take home and use." **Programming for Impact** Volunteers of Today and Tomorrow "I learned "Coaching "I learned about more about stakeholders good qualitative evaluations!" in PFI is a "Triad and Habitat for data and how to 'win-win'" Seniors ... gave me best utilize it" something practical to take back." "Reinforced what I am "Gained more insight on doing in my recruitment and utilization project! of younger volunteers."

Reflections Page – Here are a few examples of project directors' comments, taken from

Do you have a last minute comment to share? Send it in!

The National Senior Service Corps Conference and Technology Highlights--

Technology was a key track during the Senior Corps' 2000 National Conference. The emphasis areas included building computer skills needed in the modern workplace; understanding the basic tools such as Internet, mainstream software applications, and technology plans; and providing participants with opportunities to learn and practice their skills.

The centerpiece was the Hands-On Computer Lab, which was often filled to capacity and which received high marks from attendees. The lab was equipped with 100 individual workstations loaded with self-paced computer-based training software for Microsoft Office at skills levels from beginner to power user. Technically savvy Corporation for National Service headquarters and field staff, as well as AmeriCorps VISTA members from the national Teaming for Technology initiative served as "lab rats" and the human connection to anyone needing extra assistance.

The Hands-On Lab generated considerable interest in computer-based training software, as well as requests for the Corporation to provide the training modules to all Senior Corps project directors. The package used for the conference was developed by SmartForce, an industry leader in online and computer-based training.

To read more about SmartForce computer-based training software, visit the website at:

 $\underline{http://www.smartforce.com/corp/marketing/corporate/content/Solutions/SmartCourses/catalog/curicula/ms_off97.}\\ \underline{htm}$

A license for each individual course costs approximately \$50.00 per user. Downloadable versions are available from online partners and merchants.

Visit the beyond.com website at: http://www.beyond.com/search.htm?os=ANY&name_desc=cbt+systems for more information about products, catalogs and ordering.

New Video Premieres and copies for Senior Corps projects – Copies of the newest videos are on their way to Senior Corps projects from the Texas warehouse. Separate Foster Grandparent, Senior Companion and RSVP videos were produced, and a copy is being sent to each project director for the correct Senior Corps program. The video also includes the generic Senior Corps video that was premiered during the conference's Opening Plenary. Additional copies must be obtained directly from the warehouse. Contact person for questions: Jan Newsome, Public Affairs, Corporation for National Service: (202) 606-5000, extension 325, or e-mail to jnewsome@cns.gov.

There have been several requests from project directors for the videotaped tributes of Sargent Shriver and Dr. John Brademus. Senior Corps is looking into getting a copy of the video for each Corporation State Office. Senior Corps project directors could then borrow the copy from their respective State Offices upon request.

Other Senior Corps News and Updates:

Hill News: Appropriations and Reauthorization

HUD-VA Appropriations – The House passed the VA-HUD Appropriations bill on June 21, 2000 with funding for the Corporation for National Service still absent from the bill. Many supporters of national service, such as Representatives Shays and Farr asked during the debate that funding for AmeriCorps be included in the bill. The Senate VA-HUD Subcommittee has not yet scheduled a date for their markup. The VA-HUD bill funds most of AmeriCorps and Learn and Serve America.

Labor-HHS Appropriations — The House and Senate Subcommittees on Labor, HHS, and Education held their markup on Wednesday, May 10th. The bill was approved in the House subcommittee on a partisan 8-6 vote with the DVSA programs being funded at \$294.5 million, virtually frozen at the FY2000 levels. The House Full Committee mark up was held on Wednesday, May 24th and the House voted on the Labor-HHS bill on June 14 with our funding levels remaining the same. The Senate Full Committee hearing was held May 11th. The Senate approved their bill by voice vote with an increase in DVSA programs to \$302.5 million and the full Senate passed the House version of the bill on June 30, 2000. The Labor-HHS bill funds AmeriCorps*VISTA and the Senior Corps.

Reauthorization -- The *National and Community Service Amendments Act of 2000* has been introduced in both the House and Senate. The House bill has 84 cosponsors and the Senate bill has 23. A markup of the bill is scheduled for Wednesday, July 19th at 9:30am.

New Senior Companion Projects Deadline Arrives -- The availability of funds for five new Senior Companion Projects nationwide appeared in the Federal register on April 24, 2000. The Corporation is in the process of conducting a nationwide competition for these five projects. The new projects must be started in geographic areas that do not fall within approved service areas of current federally supported Senior Companion Projects. Individual grant awards will be approximately \$200,000 to cover the costs of 45 Senior Companions for twelve Public agencies (including state and local agencies and other units of government), non-profit organizations, institutions of higher education and Indian Tribes are eligible to apply. Sponsors of Senior Companion Projects that receive no funds from the Corporation, other than funding for Programs of National Significance (PNS), are eligible to apply. Current sponsors of Senior Companion Projects funded by the Corporation are not eligible to apply. An organization described in Section 501(c)(4) of the Internal Revenue Code of 1986, (26 U.S.C. 501(c)(4)) that engages in lobbying activities is not eligible to apply, serve as a host site for volunteers, or act in any type of supervisory role in the program.

As of July 18th, a total of 77 proposals have been received. Final decisions are scheduled for mid-August 2000.

New Project Director Handbooks Status -- Handbooks for all three Senior Corps programs are in the process of being sent by first class mail to all Senior Corps project directors.

National Evaluations and the Senior Corps – The Corporation's Office of Evaluation extends its appreciation to the nearly 70 percent of Senior Corps projects that have submitted current station lists that are vital to two national evaluations: the Customer Satisfaction Survey currently underway, and the upcoming Project Accomplishment Survey. Evaluation needs lists from all Senior Corps projects. For the samples to be accurate, Evaluation needs close to 100 percent responses from project directors! During the last week of July, Evaluation will again ask the Corporation State Directors to remind the Senior Corps grantees in their states to send station lists.

Reporting forms update – On June 27, 2000, the Office of Management and Budget (OMB) approved two Senior Corps reporting forms. This approval, resulting in one revised form and one brand new form, are the end result of a six month process of Federal Register publication, requests for public comments, and final OMB approval. The latest forms are included as **Attachment 1**. Hard copies will also be sent to all Senior Corps projects, and will be placed on the Corporation's website. Specifics include:

The **Project Progress Report** (PPR) was revised. This report is used by local Senior Corps projects to report updated activities, results and highlights to their Corporation State Office managers. This form was revised to: (1) Remove the Government Performance and Results Act (GPRA) Programming for Impact goals as a component of the report; and (2) update the instructions to reflect that, based on a project performance assessment and track record, the report would be submitted once a year, rather than twice annually.

GPRA indicators and reporting were first added to the PPR in 1998, as a possible way to combine new reporting needs mandated by GPRA with an existing report. In practice, and with our first year of Performance Plan reporting to the Congress under our belts, we realized that there is a better way to proceed. Hence, the GPRA portion of report was removed.

There is a new **GPRA Status Report** (**GSR**) that will be used to collect the GPRA data from local projects. Basically, this one page report is simply the GPRA section (Section 1) of the Project Progress Report, removed from the PPR and transferred to this new form. Projects complete this form by December 15th of each year and send it to their Corporation State Office. Projects report the most current data available. The benefit of the new GSR is that it allows data to be reported for a specific fiscal year, something that the cyclical nature of the PPR does not do.

Technology Spotlight

Sign up for NSSCTALK – Join the list serv and gain access to the latest news first! Also, find lively discussions, questions and answers from peers, and good ideas for success.

Subscribers may easily control their subscription settings either by sending traditional email commands or through a Web interface, both of which were outlined in a welcome message.

Angela Roberts with the Senior Corps remains the Corporation's liaison for the list serv.

Contact information for Zac Mutrux NSSCTALK List Serv Administrator

Zachary Mutrux Webmaster/Database Specialist National Service Resource Center; ETR Associates zacm@etr.org http://www.etr.org/nsrc

ICQ: 21990620 AIM: NSRC TA

800-860-2684 x.130

Seniors using computers to serve others in the community: Your examples needed!

Does your Senior Corps project have volunteers using technology as a key part of their service? Examples might be: training other seniors in community learning labs, helping to hook up schools and isolated adults to the Internet, serving children in schools using technology tools. If so, please e-mail your examples to Angela Roberts, Senior Corps, at aroberts@cns.gov

Opportunities Page

Faith in Action Grants Available -- The Robert Wood Johnson Foundation is offering new grants to expand Faith in Action, an interfaith program that helps to better the lives of people with long-term health needs.

Faith in Action is encouraging faith organizations, community-based volunteer organizations and social or health services provider agencies that wish to create a Faith in Action program to apply for a grant.

The Robert Wood Johnson Foundation is committed to improving the quality of life, care and support for Americans with chronic health needs, and for that reason they will continue to support and build Faith in Action programs across the country.

More information can be accessed by logging onto the following website: www.interfaithcare.org

Faith in Action can also be contacted at the following:

Faith in Action Program
Phyllis Cunningham, Director of Program Development
The Robert Wood Johnson Foundation
PO Box 2316
Princeton, NJ 08542

Phone: 877-324-8411 (toll-free)

Fax: 914-735-1269

RSVP Award Opportunity! KFC "Does Chicken Right" -- Again

In 1999, KFC, the world's largest chicken restaurant chain, presented the Corporation's Seniors for Schools Initiative with a "Colonel's Way" Award. The award honors active, energetic older persons and projects that make a difference that has an impact on their community. KFC believes that these qualities are exemplary of the tireless spirit and heritage of its founder, Colonel Harland Sanders. At age 62, Colonel Sanders started his first chicken franchise with his \$105 Social Security check.

Nominees must be age 62 or older and demonstrate one or more of the following criteria in their everyday lives:

- Volunteer activity has an impact on community;
- Shows commitment to lifelong learning;
- Maintains a sense of adventure:
- Embraces new technology; or
- Demonstrates vitality.

KFC is again showing support for Senior Corps programs. This year, the company is donating \$5,000 to the national **RSVP** for the numerous and varied ways its projects impact local communities.

RSVP Project Directors can nominate **individuals** for the 2000 "Colonel's Way" award by sending an essay, 250 words or less, describing what makes this senior stand out. The grand prize winner receives \$10,000 in cash. The nominator of the grand prize winner receives \$1,000.

Nominations must be **postmarked no later than 12:00 a.m. EST, August 20, 2000**. Entries can also be submitted **on-line at www.KFC.com** and must be e-mailed prior to 12:00 a.m. EST, August 20.

T/TA and Tutor Talk

Opportunity to Pilot Literacy Materials

This year as part of its Title I support, the U.S. Department of Education developed materials to help families and community members build school partnerships that specifically support children's literacy. Called the *Compact for Reading*, the materials come in two parts, a compact guide and a school-home links kit.

The guide explains how to develop and maintain a compact (written agreement) and gives examples of what partners can do to help improve children's reading skills. The kit consists of 100 one-page research and standards-based reading activities for each grade from kindergarten through third. Three or four times a week teachers choose

appropriate activities for their students; students then complete the activities with their parents, caregivers or tutors after school or on weekends. The ultimate goal of the program? Children's reading success.

The Department will be piloting the materials in five states in the next school year. If you are interested in either participating in the pilot or providing feedback on the materials (if you are in a non-pilot state), please contact me at the Corporation. I will update you as more pilot information becomes available.

Margie Legowski Tel 202-606-5000, ext. 457 mlegowsk@cns.gov

Funding Successes for Senior Corps Projects

Michigan—RSVP of Jackson was awarded \$1,200 in carryover funds and a \$10,000 grant from the Area Agency on Aging for specialized transportation services program for frail elderly who are unable to use public transportation and need assistance with doctor visits, prescription pick-up, and grocery shopping. The existing in-home volunteer services initiative has provided services for 10 years, but growth in need for services has triggered a need for additional funds. A Title V worker will also join the program to help with coordination and paperwork.

New York – FGP of Franklin, Clinton and Essex Counties received \$14,000 in support from state, county and local governments: \$5,000 from New York State Senator Stafford; \$5,000 from New York State Assemblywoman Betty Little; \$2,000 from the Village of Tupper Lake; and \$2,000 from Franklin County.

Pennsylvania—The **Cambria County Foster Grandparent Program** received a grant award of \$9,500 through the Pennsylvania Department of Community and Economic Development. State Representative Ed Wojnaroski presented the check on May 3,2000. The project applied for the grant through his office, and funds will be used to recruit and train Foster Grandparents.

Wyoming – In its 20 year history, **RSVP of Central Wyoming** has never received United Way funds. Recently, Project Director Mary Baughman submitted a proposal to Natrona County United Way for \$10,000. When the project received a PNS award, she asked United Way for matching funds. United Way approved the request for the entire **\$10,000**.

Total Non-Corporation Funding Reported This Month: \$44,700

Kudos to Senior Corps Colleagues and Volunteers Recognized for Excellence!

California -

Santa Monica RSVP received the *Annual Award for Exceptional Public Service* on July 11th. The award was presented by Louis B. Freeh, Director of the Federal Bureau of Investigations at the FBI's Washington, DC Headquarters. RSVP, in partnership with AT&T Wireless Services, the Los Angeles County Boiler Room and Telemarketing Task Force, and AARP has operated the Telemarketing Victim Call Center for more than 2 years. During that time, the Call Center has made 53,000 calls and identified hundreds of suspected fraud operations. Volunteers are now beginning to assume even more active roles by providing assistance to elderly victims of fraud through one-on-one intervention.

Volunteer Center of Los Angeles Senior Companion **Jannette Becker** received the *Active Participation Award* from the Los Angeles Association of Veterans Second World War.

Michigan – The Reverend **William Coppage**, serving with RSVP of Jackson, was recently honored by U.S. Congressman Nick Smith's office for his years of volunteer service. Mr. Coppage, age 94, is the longest serving volunteer in the State.

New Mexico – RSVP volunteer **Mike Miyagishma** was selected to receive the *President's Points of Light Foundation Volunteer of the Year Award*.

Wyoming – The **Cathedral Home for Children FGP** began in September 1999. Recently the project received the *Community Support Award* from the Albany County School District and the Albany County Education Association for the service provided by the Foster Grandparents to children. Special congratulations to Foster Grandparents **Joe Montgomery**, **Bertha Brown**, **Millie Rusk**, **Marian Allender**, and **Alfred Randolf**.

National Senior Service Corps --- Getting Things Done

Technology

Florida – Flagler County Government now has a web site, thanks to the technology skills of **RSVP of Flagler County** volunteer **William Ryan**. The web page is attractive, easy to navigate, user-friendly, and comprehensive. According to a Flagler County Government official, "...We cannot praise too highly the contribution of Bill Ryan has made in providing Flagler County government with a truly superior web page." Check out Bill's work at www.flaglercounty.org

Environment

Indiana – The Senior Ecology Corps, funded through a PNS grant in Ft. Wayne, hosted its first annual event, *Exploring Ecology Day*, with co-sponsorship by Science Central, an interactive science museum. More than 300 participants were expected. The "E-Corps" also completed a special project for the City of Fort Wayne Brownfield Director. They identified abandoned gas stations in the area, which the city plans to reclaim and clean for new enterprises, while returning revenue to the tax base while beautifying the city. E-Corps members searched city directors and telephone books dating back to 1928, compared records with present sites, and worked with the Allen County Auditors Office to confirm membership.

Health

Montana – In March of this year, the Helena RSVP collaborated with the Area IV Agency on Aging to establish the "Senior Foot Clinic". The clinic is held on the second Monday of each month, and has the capacity to serve 24 clients during each session. Four RSVP volunteer nurses dispense routine foot care and maintenance to seniors, and two RSVP volunteers serve as coordinators and receptionists to set up, do paperwork, help with scheduling, and order supplies.

Resources

Learn More About Senior Corps Project Activities -- Corporation staff, Senior Corps project directors and other interested parties can receive upon request copies of issue lists -- information about what Senior Corps projects are doing in a particular service area, organized alphabetically by state. These lists are considered ongoing works-in-progress and are not necessarily comprehensive. They include information about projects gleaned from state office's weekly reports and from projects themselves. Issue lists that are currently available include:

1. America Reads	7. Public Safety	13. Respite for Caregivers
2. Community Development	8. Mentoring	14. Housing/Homelessness
3. Environment	9. Technology	15. Independent Living
4. Non-federal Funding	10. Child Care	16. Nutrition and Hunger
5. Collaboration	11. Unified State Plans	17. Health
6. Disaster Relief	12. Intergenerational Projects	

To receive copies of any list, please contact **Gloria Godwin**, (202) 606-5000 extension 189 or e-mail ggodwin@cns.gov

Healthy Women, Healthy Lives Facilitator Guide – Hadassah developed this guide with support from an educational grant from the Lilly Centre for Women's Health, in conjunction with the Partnership for Long-Term Health for Women. It contains information and steps to help organize a two, four, or six hour health education program. It includes educational information on exercise, nutrition, prevention and early detection of disease that affect women after menopause, and patient-doctor communications. For more information, contact: Women's Health, Hadassah, 50 West 58 Street, New York, NY 10019. Fax: 212-303-7486.

Funding and Resource Development Resources: Funding Across the Ages: A Tool Kit.

This concise, user-friendly 38-page booklet from Grantmakers in Aging (GIA) is designed to help grantmakers understand aging trends and the opportunities created and will also be useful to grant seekers in developing proposals. Chapters include an overview of aging trends; concepts, steps, and resources for developing a grantmaking relationship; specific program areas: Intergenerational Programs, Education, Neighborhood Involvement, and Health; and resource information and materials. Relevant information may be freely copied. GIA is an educational nonprofit membership organization for staff and trustees of foundations and corporations concerned with aging. For information contact GIA, P.O. Box 5534, New York, NY 10185-5534, Tel: 212-877-2050.

Senior Corps Update is dispatched by e-mail to Corporation State Offices on the first Friday of each month. Please continue to share with Senior Corps Project Directors and other colleagues. **Editor**: Angela Roberts, National Senior Service Corps., **202-606-5000 ext. 111** or e-mail to aroberts@cns.gov. *Comments, ideas and suggestions welcome!*